



Practice  
Plus  
Group

Out-of-Hours (OOH)

# Feedback survey

Complete a short survey about  
your experience.

[makeusbetter.net/outofhours/](https://makeusbetter.net/outofhours/)



Scan for survey

Whatever kind of experience you have had with our services or staff, we would love to hear from you.

Please give us your feedback on any improvements, concerns or compliments you may have. If you would like a paper copy survey to complete, have any queries, or would like to become a patient representative you can contact us at:

**North West London:**

[ppg.feedback.nwlicu.nhs.net](https://ppg.feedback.nwlicu.nhs.net)

**South West London:**

[ppg.feedback.swlicu.nhs.net](https://ppg.feedback.swlicu.nhs.net)



Have you used the out-of-hours service?



Was it helpful?



Did you get the support you felt you needed?

Clinicians name: